



CT Right to Counsel Update

February 18, 2022

**You are facing the loss of your home or housing subsidy.
We are here to help.**



The State of Connecticut created a **Right to Counsel** program (CT-RTC) to provide **free legal representation** to income eligible tenants facing eviction or loss of housing subsidy. The program will begin in a few communities on January 31, 2022 and grow over time.

To find out if **FREE LEGAL REPRESENTATION** is available where you live and if you qualify call **1-800-559-1565** or visit **www.EvictionHelpCT.org**

ONLINE LEGAL HELP

Go to www.ctlawhelp.org/eviction to learn about the eviction process and how to respond to eviction notices.

RENTAL ASSISTANCE

Apply by going to www.bit.ly/UniteCT or call 1-844-864-8328 for a referral to a community agency that can help you apply.

2-1-1 HELPLINE

Call 211 for information and referrals for housing, utility, and food assistance or go to www.211ct.org.

Usted está en riesgo de perder su hogar o su subsidio de vivienda. Estamos aquí para ayudarle.



El estado de Connecticut ha creado el programa "**Derecho a un Abogado**" (CT-RTC, **por sus siglas en inglés**) con el fin de brindar **representación jurídica gratuita** a inquilinos de bajos ingresos que corran riesgo de desalojo o pérdida del subsidio de vivienda. El programa se lanzará el 31 de enero de 2022 en determinadas comunidades y luego se irá expandiendo.

Para saber si usted reúne los requisitos para obtener **REPRESENTACIÓN JURÍDICA GRATUITA** y si se ofrece en su zona, llame al **1-800-559-1565** o visite **www.EvictionHelpCT.org**

**ASISTENCIA LEGAL
POR INTERNET**

Visite www.ctlawhelp.org/eviction para obtener información sobre el proceso de desalojo y cómo responder

**ASISTENCIA CON
EL ALQUILER**

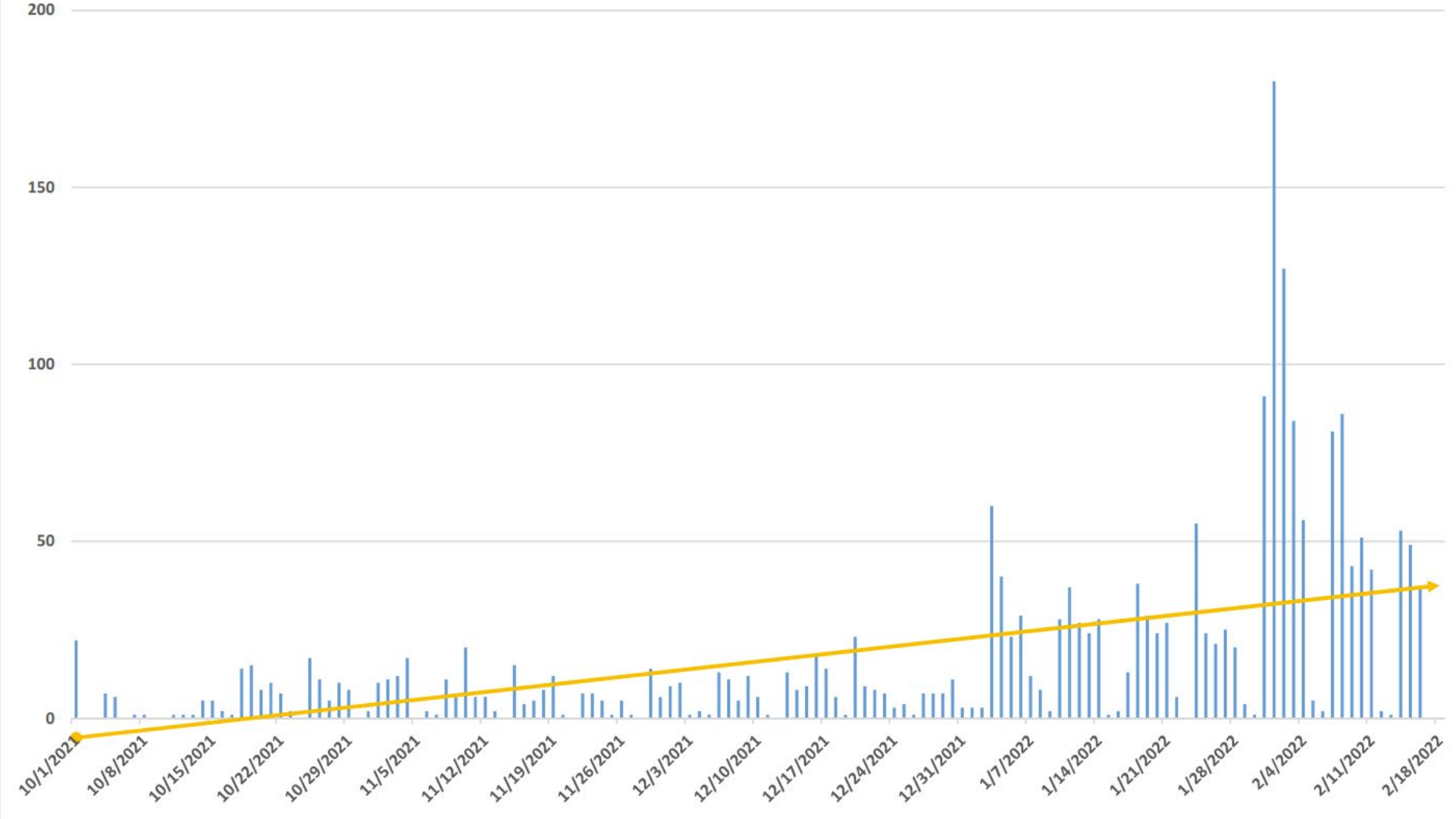
Para presentar la solicitud, visite www.bit.ly/UniteCT o llame al 1-844-864-8328 para que se le remita a una agencia en la comunidad que le

LÍNEA DE ASISTENCIA 2-1-1

Para información y derivaciones a programas de asistencia con el alquiler, servicios públicos y alimentos, llame al 211 o visite

Notice

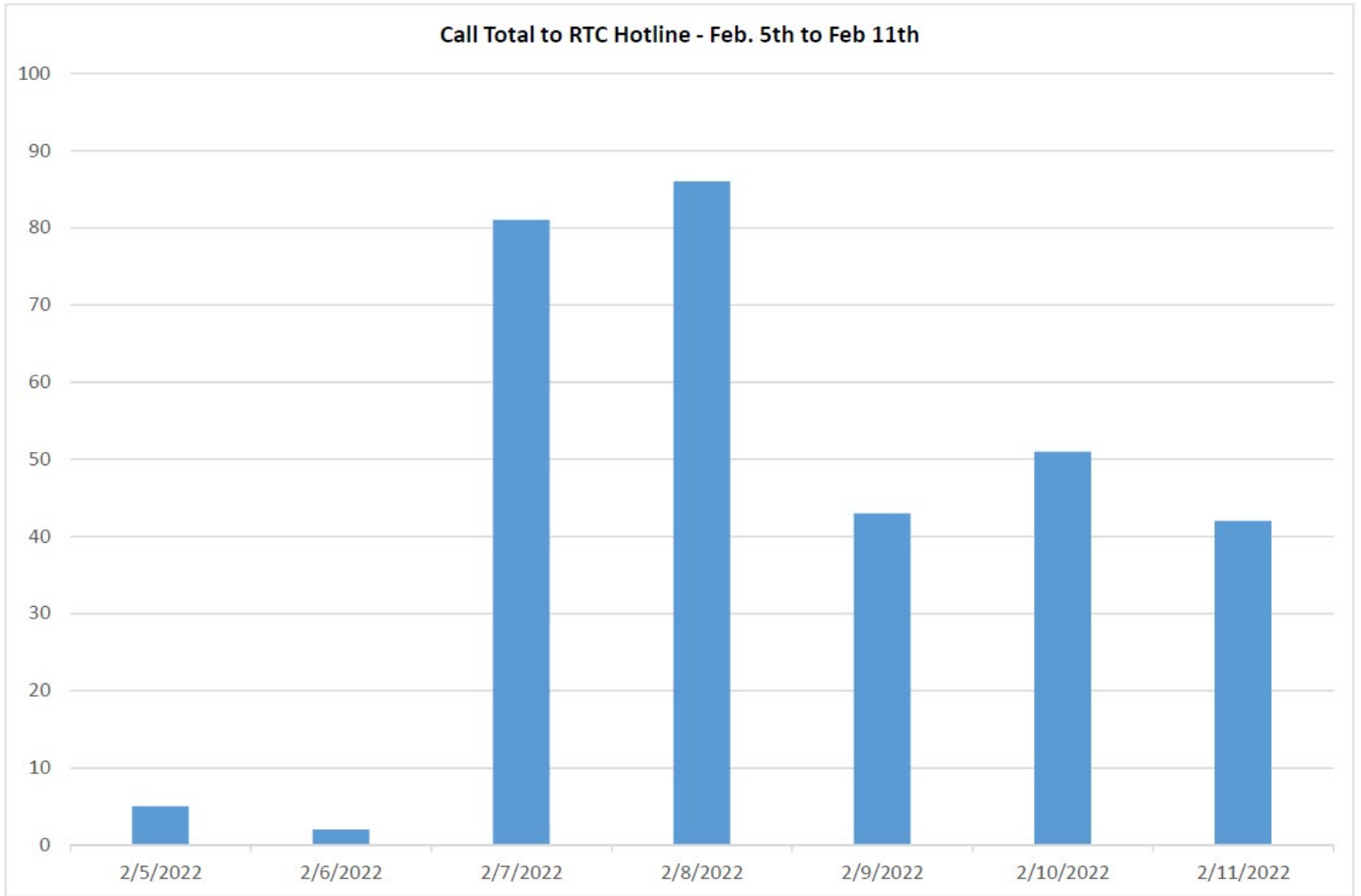
RTC Hotline - Day-by-Day Call Totals - October 1st to February 16th



OVERALL CALLS

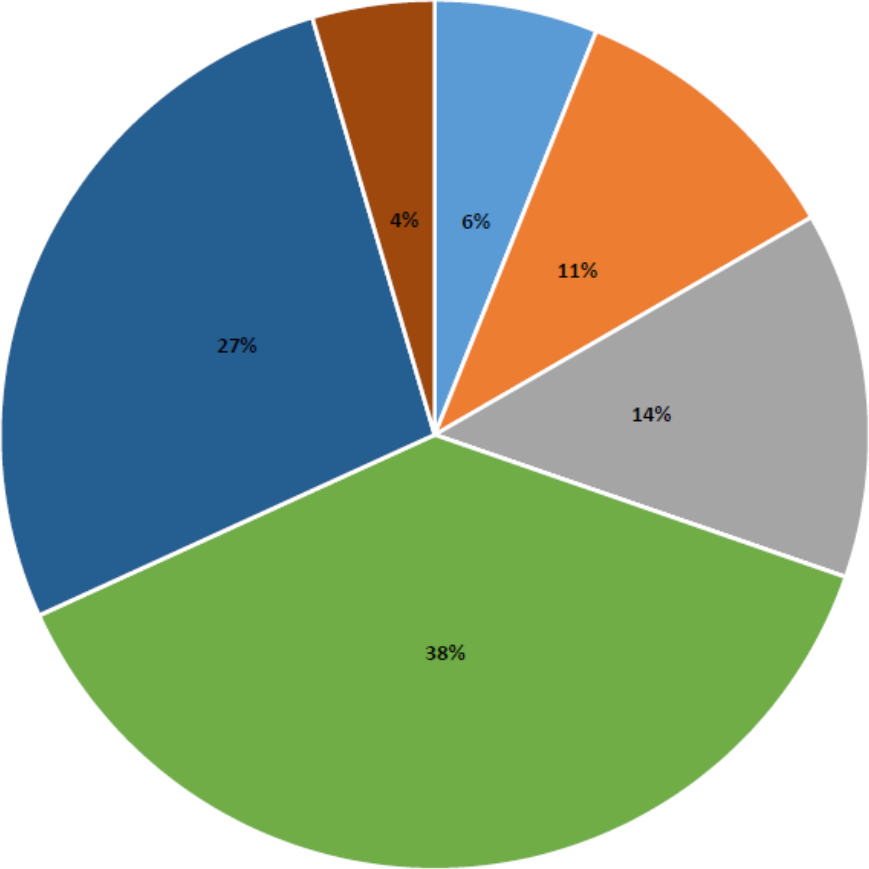
2/5/2022 5
2/6/2022 2
2/7/2022 81
2/8/2022 86
2/9/2022 43
2/10/2022 51
2/11/2022 42

TOTAL: 310



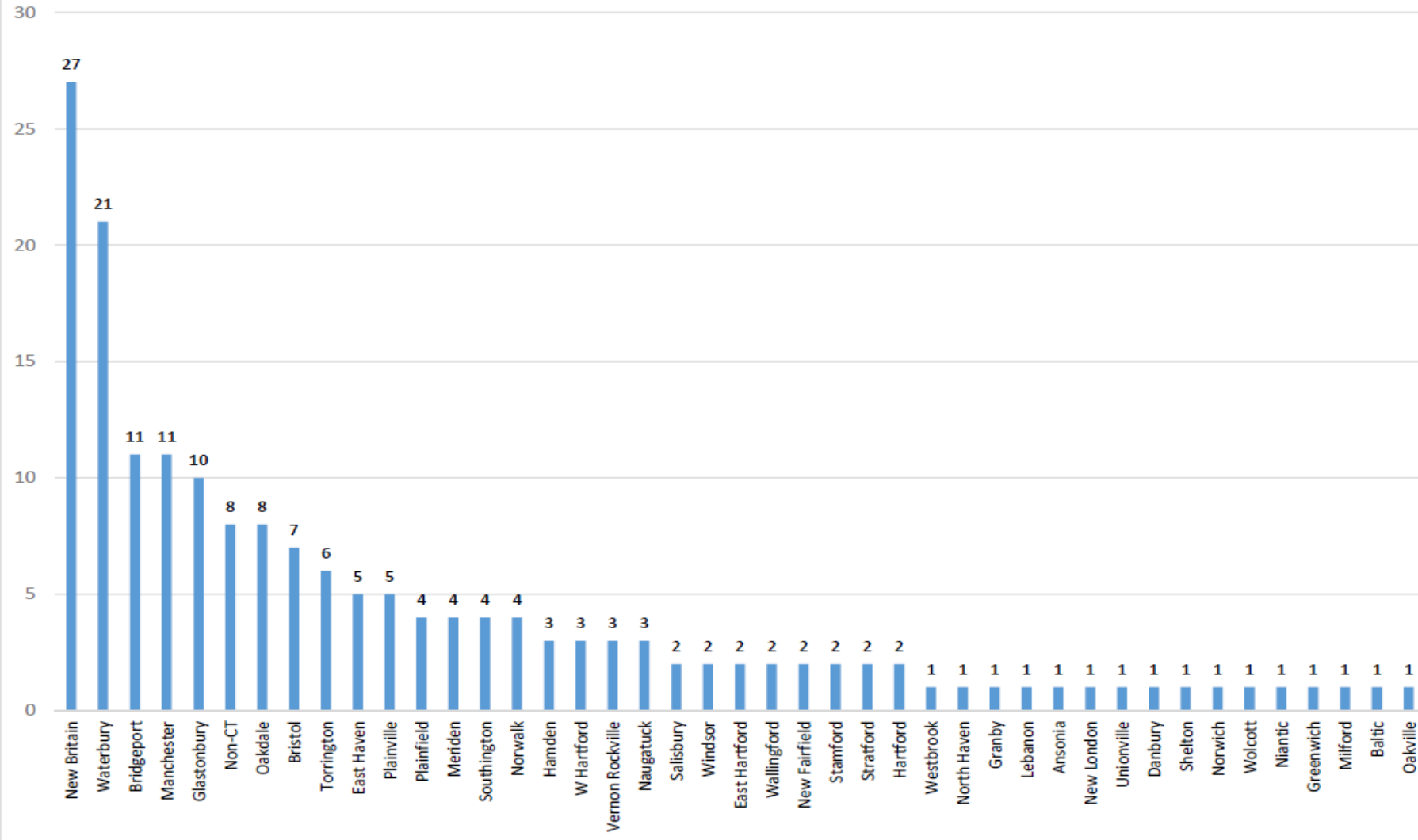
RTC Hotline Callers - Eligible Zip Codes by Percentage

(Feb. 5th to Feb. 11th)



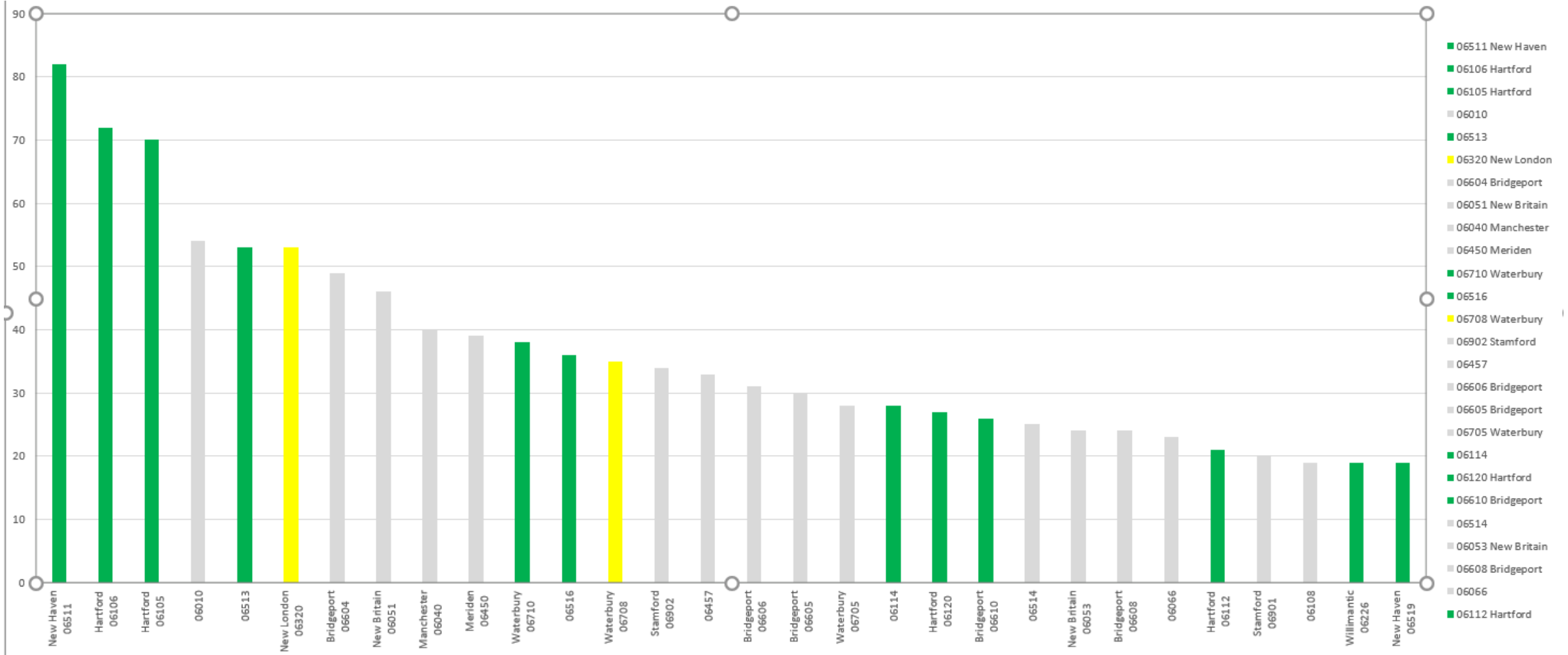
- Bridgeport
 - Waterbury
 - Willimantic
 - Putnam
 - Danielson
 - Hartford
 - New Haven
 - West Haven
-

RTC Hotline - Non-Eligible Zip Code Calls by Town Feb 5 - Feb 11



Evictions Filings by zip code and town since January 1, 2022

Top 30 zip codes by filling rate



Provider Snapshot:

Greater Hartford Legal Aid (GHLA)

RTC First 2 Weeks (Jan 31 – Feb 11)

- New RTC Cases per week: 13
 - RTC FTE Attorneys: 6.8

Annualized

- 13 cases x 52 weeks = 676 cases per year
 - 6.8 FTE / 676 cases = 99.4

Note: On track for average caseload target of 100 cases per year per FTE attorney.
(Doesn't account for carryover caseload.)

Provider Goal: Attorney recruitment, training and retention

Statewide Legal Services (RTC Hotline)

RTC - Zip Code Eligible Case Demographics

For Cases Opened Between 02/05/2022 and 02/11/2022

Race / Ethnicity Percentage

	Total
Asian or Pacific	3%
Black, non-Hisp	27%
Hispanic	37%
Other	6%
White, non-Hisp	24%
Total	100%

Gender Percentage

<u>Male:</u>	20.69%
<u>Female:</u>	79.31%
<u>Other/Non-binary/ Transgender:</u>	0.00%

Household Size as a Percentage

	Total
1	41%
2	24%
3	27%
4	6%
Total	100%

Number of Children in the House

	Total
0	68%
1	6%
2	20%
3	3%
Total	100%



Website Traffic

First user default channel grouping ▾ +		↓ New users	Engaged sessions	Engagement rate	Engaged sessions per user	Average engagement time
Totals		1,011 100% of total	759 100% of total	54.06% Avg 0%	0.73 Avg 0%	0m 57s Avg 0%
1	Direct	674	508	52.05%	0.73	1m 02s
2	Referral	227	169	58.68%	0.74	0m 47s
3	Organic Social	63	36	52.17%	0.57	0m 17s
4	Organic Search	46	46	65.71%	0.98	1m 10s
5	Email	1	0	0%	0.00	0m 00s

- Reports snapshot
- Realtime
- Life cycle
 - Acquisition
 - Engagement
 - Monetization
- Retention
- User
 - Demographics
 - Demographics overview
 - Demographic details
 - Tech
- Library

Demographic details: City

Custom Jan 31 - Feb 17, 2022



Search...		Rows per page: 10 Go to: 1 < 1-10 of 175 >						
City	Users	New users	Engaged sessions	Engagement rate	Engaged sessions per user	Average engagement time	Ever	
Totals	1,038 100% of total	1,011 100% of total	759 100% of total	54.06% Avg 0%	0.73 Avg 0%	0m 57s Avg 0%	100%	
1 New Haven	61	60	58	69.05%	0.95	1m 00s		
2 Hartford	38	36	45	62.5%	1.18	1m 55s		
3 Rocky Hill	33	33	38	77.55%	1.15	3m 16s		
4 Bloomfield	46	40	30	56.6%	0.65	0m 40s		
5 New York	35	33	29	69.05%	0.83	0m 54s		
6 Revere	8	5	29	63.04%	3.63	12m 10s		
7 Washington	37	35	26	65%	0.70	0m 52s		
8 Waterbury	23	21	22	73.33%	0.96	1m 26s		
9 (not set)	24	23	20	62.5%	0.83	0m 40s		
10 Waterford	19	19	18	81.82%	0.95	0m 35s		

Questions, comments?

Tiffany Walton
Grants Program Director
Connecticut Bar Foundation

